



Dispute Resolution Center OF THURSTON COUNTY



2018 Highlights

- The DRC served 4,633 members of our community through mediation services, facilitation, training, conflict coaching and our Conflict Resolution Resource Line - an increase of 35% from 2017.
- We experienced a 19% increase in mediations from 2017 - 364 total cases in 2018.
- 2,118 people participated in DRC trainings and community presentations.
- We expanded services to employers, including increased workplace mediations, facilitations and training offerings.
- We facilitated the development of policies for respectful interpersonal workplace conduct for the Washington State House of Representatives and Senate, through a months-long process involving multiple stakeholders.
- Through our Youth Empowerment Services, we partnered with Olympia and Capital High Schools, Ridgeline Middle School in Yelm, and Salish Middle School in Lacey. Additionally, we provided training and support to several other area schools.
- We moved our offices into larger, more accessible and welcoming space in West Olympia.

