



**Dispute Resolution Center**  
OF THURSTON COUNTY

## Advancing Our Vision

August, 2018

**Our Vision:** *We envision a South Sound community that has and uses healthy and respectful conflict resolution skills.*

**Where we are:** After a year of internal stabilization, core strengthening, and increasing community visibility, the year 2018 has been one of expansion - in outlook, capabilities, and infrastructure to meet the community needs of today. We are building bridges to our community's future.

**Accomplishments - achieved or on track for completion in 2018 include:**

- Mediations are up 20% so far this year;
- We have more than doubled the number of workplace mediations so far this year;
- Statewide, Resolution Washington received an additional \$500k dedicated towards developing a long-term sustainable funding plan in partnership with the Legislature;
- We are implementing Youth Empowerment Services program refinements to increase impact & volunteer involvement opportunities;
- We are partnering with YMCA of South Sound to host a series of Healthy Communication workshops at sites throughout Thurston County;
- We will hold our 2<sup>nd</sup> annual Workplace Conflict Breakfast Workshop for businesses & organizations this Fall; &
- We moved to a new space that is visible, accessible, and welcoming!

**Looking Ahead:**

Grateful to have accomplished so much, we remain focused on addressing the needs of our community that are in alignment with our vision and capabilities, aware that there is more to achieve.

**Our ultimate goal:** **The Dispute Resolution Center is widely recognized and utilized as an indispensable community resource, playing a vital role in creating and sustaining a thriving community where differences are met with authentic, respectful dialogue. As such, our organization is supported by a broad base of individuals and entities throughout the region, which provides for robust, sustainable service provision that truly meets community needs.**

**How we get there:**

1. *Relevant, high-quality service provision;*
2. *Physical infrastructure that is functional and supportive for clients, volunteers, and staff;*
3. *Happy, healthy team of mediators, conciliators, trainers, Board members, and staff in service to our community;*
4. *High-functioning, broadly representative Board of Directors working in partnership to further our vision.*

### Curious to learn more?

On Wednesday, September 12<sup>th</sup>, from 5:30 to 7:00 p.m., we will host an open house and discussion focused on advancing our vision. We will provide a light meal, give a brief update on our critical path, and then ask those in attendance to suggest 1-3 candidates for the Board of Directors to help us on the most crucial, strategic work facing the organization as we step into the future. We hope you can join us for this important conversation. Watch for more information to come.