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| **PREMISE OF NEED** | Societal Situation | Conflict is natural. People need tools to manage disputes and conflict peacefully. |
| **COMMITMENT** | Mission & Beliefs/Values  | We believe in constructive engagement with each other using a set of tools. We believe humans are designed to use social interactions in life. We believe individuals can learn and use processes to help resolve problems to move forward |
| **INPUTS** | Resources | Individual Contributions; State; County; Grants; Key Community Sponsors; Staff; Volunteers; talent and treasury. |
| **INTERVENTIONS** | Activities | Mediation & Conciliation Services; Mediator Training; Youth Empowerment Services; Eviction Prevention; Small Claims Court; Restorative Justice Project; Workplace Conflict Resolution; Facilitation Training & Services |
| **OUTPUTS & OUTCOMES** | Short/Long Term Differences | Outputs: # of mediations; volunteers; calls; training; facilitations; multi-party mediations; customized training; classes; clubs; students and adults trained in schools; Outcomes: Disputes resolved; family/parenting plans outside of courts; improved relationships between disputants |
| **IMPACT** | Societal Benefit | Impact—Redistribution of funding to support DRCs in our state; increased use of DRCs to reduction court systems; community members solves conflicts peacefully and improved community understanding and tolerance of its citizens  |
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