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| **PREMISE OF NEED** | Societal Situation | Conflict is natural. People need tools to manage disputes and conflict peacefully, in a cost effective way. |
| **COMMITMENT** | Mission & Beliefs/Values | We believe in timely, constructive engagement with each other using a set of tools. We believe humans are designed to use social interactions in life. We believe individuals can learn and use processes to help resolve problems to move forward. We are committed to supporting equitable access to justice. |
| **INPUTS** | Resources | Individual Contributions; State; County; Grants; Key Community Sponsors; Staff; Volunteers; talent and treasury. Capacity for timeliness response. |
| **INTERVENTIONS** | Activities | Mediation & Conciliation Services; Mediator Training; Youth Empowerment Services; Eviction Prevention; Small Claims Court; Restorative Justice Project; Workplace Conflict Resolution; Facilitation Training & Services. |
| **OUTPUTS & OUTCOMES** | Short/Long Term Differences | Outputs: # of mediations; volunteers; calls; training; facilitations; multi-party mediations; customized training; classes; clubs; students and adults trained in schools & youth-serving orgs;  Outcomes: Disputes resolved in a timely fashion; family/parenting plans outside of courts; improved relationships between disputants; increased community conflict resolution and peacebuilding capacity to more fully contribute to transformation. |
| **IMPACT** | Societal Benefit | Impact—Redistribution of funding to support DRCs in our state; increased use of DRCs to reduce the burden on court systems; community members solve conflicts peacefully and improved community understanding and civility among one another. |
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